



Call AircllicAnswers at 866.707.CLIC (2542)

ORDER PERFORM®

The Art of Order Perfection

Getting an order to its destination on time and as expected every time sounds a lot easier than it is. Even though all players throughout the chain are doing their job to ensure order accuracy, errors are bound to occur. To reduce these errors and increase “perfect” orders, leaders in the industry rely on Aircllic’s Order Perform®. As the only product proven to eliminate customer disputes and write-offs related to overages, shortages and damages (OS&Ds), Order Perform® delivers “clean invoices,” accurate orders, and outstanding customer satisfaction. In addition, the software removes millions of dollars in paper and paper handling costs and dramatically accelerates the flow of revenue.

Rapid Deployment and Rapid ROI for Retail Distribution Management

Within just 4-6 months of implementation, Order Perform® customers see a return on investment through more efficient and transparent invoicing and auditing processes, reduced delivery errors and increased customer service. Staples, the second largest Internet retailer in the world, and other Order Perform® customers, are saving more than \$400 per truck per month, through a dramatic reduction in OS&Ds loss and through the elimination of paper and paper processing costs.

As a mature, cloud-based software product, Order Perform® is easy to deploy and use, with the flexibility needed for businesses to configure the solution to integrate seamlessly with existing workflow and back office systems.

Align Yourself with the Best in the Business

Orders placed on Staples.com rely on Order Perform® to ensure accurate fulfillment and delivery. Staples and other Order Perform® customers gain a true competitive edge through improved order accuracy and more efficient supply chain operations.

Order Perform® offers innovative features and functionality designed specifically for the retail industry. Among others, these features include the ability to create “clean invoices” and collect payments at the point of delivery to reduce days sales outstanding (DSO) and handle exceptions, including invoice adjustments, at the point of delivery (POD).

Average ROI of an Order Perform® Customer:

- **Remove inefficient paper-based processes:** \$9 per day per truck
- **Reduce OS&Ds:** \$4.50 per day per truck
- **Lower customer service costs:** \$5 per day per truck
- **Total monthly savings:** \$400 per truck
- **Reduce DSO:** from 8 to 1, increasing revenue flow
- Win more business and maintain long-term client relationships





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› Measurable Benefits

- 360-degree insight into the entire delivery process
- Data-driven decision making
- Superior efficiencies and cost savings across the entire operation
- Industry-leading rates of accurate and on-time deliveries
- Improved customer retention and loyalty
- Enhanced transparency for customers
- Decreased call center costs
- Increased employee productivity
- Better fuel efficiencies
- Reduced overtime costs
- Intuitive and easy-to-use interface
- High user adoption
- Ongoing training and support
- 99.99% uptime guarantee
- Advanced ability to track SLA performance measures
- Strategic competitive advantage
- Leverage existing carrier and device choices

“It’s a competitive environment. You can get office supplies down the street. The difference is our ability to deliver the perfect order – at the lowest price possible and as the customer expected,”

David Carr, Fulfillment Center Manager, Staples.

› Key Functionalities

- Complete proof-of-delivery and chain-of-custody documentation
- Dispatch control of scheduled routes
- Ad-hoc pickups and deliveries
- GPS tracking and geofences
- Route reconciliation
- Virtual cross-dock capabilities
- Piece counts and weight
- Piece-level tracking and reconciliation
- Route and location-based reports
- Productivity and performance reports
- Operational reports and alerts
- Customer visibility with tracking site and delivery notifications



Aircllic is the leading provider of proven, cloud-based mobile software solutions that transform the accuracy, efficiency and competitiveness of mobile supply chain and logistics operations worldwide. The Company’s industry-specific products are scalable, reliable and operate on any device or carrier – ensuring seamless deployment and rapid ROI. Annually, more than \$165 billion of business transactions are automated on Aircllic’s Perform products for a competitive advantage through increased efficiency, reduced operational costs and improved customer service.

For more information, please visit www.aircllic.com.

